



6/20/09

Refund Policy/Payment Terms -

The following Refund Policy applies to all paid Helios subscription services and are bound by the Terms of Use for the HeliosDataSystems.com site.

Monthly Renewing Subscriptions

Monthly Renewing Subscriptions are non-refundable. You may cancel your subscription at any time during the month. If you choose this option, your subscription will expire 30 days from the most recent payment.

Annual Renewing Subscriptions

Annual subscriptions must be cancelled within thirty (30) days of initial registration. If you choose this option, your subscription will expire 30 days from the initial payment. Annual subscriptions may not be cancelled more than thirty (30) days after initial registration, or more than thirty (30) days after the subscription renewal date. Helios will not provide refunds under these circumstances. If you choose to cancel your subscription after 30 days your cancellation will take effect at the end of that term.

Payment Terms

Payment occurs on a prepay basis. The credit card that you provide as part of the registration process will automatically and immediately be billed. The account fee for use of the Service will then automatically be billed at the end of each term. The length of the term depends on the subscription plan you choose during the Effective Date.

Upgrades or downgrades between subscription plans, and between a monthly plans are effective immediately. That is, your new subscription level will keep the same billing period. Your credit card will reflect a charge for the full amount of the new subscription level or plan at the next billing period.

Termination

If your credit card is invalid for any reason, your account and login will be cancelled immediately and access to all content, information, and files contained within or associated therewith will suspended indefinitely.

Modification

Helios reserves the right to revise the terms of this Refund Policy. Any changes made will apply to all memberships created or renewed after the date such change was implemented.