



Privacy Statement of Helios Data Systems.com

Effective as of June 15, 2009

Helios Data Systems Corporation, a Delaware corporation (the "Company") owns and operates the website <http://www.HeliosDataSystems.com> (the "Website"). This Privacy Statement describes the Company's information practices as they pertain to the Website.

If you have any questions about this Privacy Statement, please contact the Company [here](#).

1. Website Covered.

This Privacy Statement covers the information practices of the Website. The Website may contain links to other websites. The Company is not responsible for the information practices or the content of such other websites. The Company encourages you to review the privacy statements of such other websites to understand their information practices.

2. Personal Information Collected

The Company offers a variety of services that are collectively referred to as the "Service." The Company collects information from individuals who visit the Website ("Visitors") and individuals who register to use the Service ("Customers"). Customers who use the Service are required to enter into a separate Service Agreement with the Company (a "Service Agreement"). In some instances, the terms of a Service Agreement may conflict with the terms of this Privacy Policy. In that event, the terms of the Service Agreement will be controlling.

When expressing an interest in obtaining additional information about the Service or registering to use the Service, the Company requires you to provide the Company with contact information, such as name, company name, address, phone number, and email address ("Required Contact Information"). When purchasing the Service, the Company requires you to provide the Company with financial qualification and billing information, such as billing name and address, credit card number, and the number of employees within the organization that will be using the Service ("Billing Information"). The Company may also ask you to provide additional information, such as company annual revenues, number of employees, or industry ("Optional Information"). Required Contact Information, Billing Information, and Optional Information are referred to collectively as "Customer Data."

As you navigate the Website, the Company may also collect information through the use of

commonly-used information-gathering tools, such as cookies and Web beacons (“Navigational Information”). Navigational Information includes standard information from your Web browser (such as browser type and browser language), your Internet Protocol (“IP”) address, and the actions you take on the Website (such as the Web pages viewed and the links clicked).

3. Use of Information Collected

The Company uses Customer Data to perform the services requested. For example, if you fill out a “Contact Me” Web form, the Company will use the information provided to contact you about your interest in the Service.

The Company may also use Customer Data for marketing purposes. For example, the Company may use information you provide to contact you to further discuss your interest in the Company, the Service, and to send you information regarding the Company and its partners, such as information about promotions or events.

The Company uses credit card information solely to check the financial qualifications of prospective Customers and to collect payment for the Service.

The Company uses Navigational Information to operate and improve the Website. The Company may also use Navigational Information in combination with Customer Data to provide personalized information about the Company.

4. Navigational Information

This section describes the types of Navigational Information the Company may collect and how the Company may use this information.

The Company uses cookies to make interactions with the Website easy and meaningful. When you visit one of the Website, the Company’s servers send a cookie to your computer. Standing alone, cookies do not personally identify you. They merely recognize your Web browser. Unless you choose to identify yourself to the Company, either by responding to a promotional offer, opening an account, or filling out a Web form (such as a “Contact Me” Web form), you remain anonymous to the Company.

There are two types of cookies: session-based and persistent. Session-based cookies exist only during one session. They disappear from your computer when you close your browser software or turn off your computer. Persistent cookies remain on your computer after you close your browser or turn off your computer.

If you have chosen to identify yourself to the Company, the Company uses session-based cookies containing encrypted information to allow the Company to uniquely identify you. The Company uses persistent cookies that only the Company can read and use to identify browsers that have previously visited the Website. When you purchase the Service or provide the

Company with personal information, a unique identifier is assigned you. This unique identifier is associated with a persistent cookie that the Company places on your Web browser.

The Company may use information from session-based and persistent cookies in combination with Customer Data to provide you with information about the Company and the Service.

The Company uses Web beacons alone or in conjunction with cookies to compile information about Customers and Visitors' usage of the Website and interaction with emails from the Company.

When you visit the Website, the Company collects your Internet Protocol ("IP") addresses to track and aggregate non-personally identifiable information. For example, the Company uses IP addresses to monitor the regions from which Customers and Visitors navigate the Website.

The Company also collects IP addresses from Customers when they log into the Service as part of the Company's "Identity Confirmation" and "IP Range Restrictions" security features.

5. Sharing of Information Collected

The Company may share Customer Data with the Company's agents so that these agents can contact Customers and Visitors who have provided contact information on our behalf. The Company may also share Customer Data with the Company's agents to ensure the quality of information provided. The Company does not share, sell, rent, or trade personally identifiable information with third parties for their promotional purposes.

The Company uses a third-party intermediary to manage credit card processing. This intermediary is not permitted to store, retain, or use Billing Information except for the sole purpose of credit card processing on the Company's behalf.

The Company reserves the right to disclose personally identifiable information of the Company's Customers or Visitors if required by law or if the Company reasonably believes that disclosure is necessary to protect the Company's rights and/or to comply with a judicial proceeding, court order, or legal process.

6. Communications Preferences

The Company offers Customers and Visitors who provide contact information a means to choose how the Company uses the information provided. You may manage your receipt of marketing and non-transactional communications by clicking [here](#) or by clicking on the "unsubscribe" link located on the bottom of the Company's marketing emails. Additionally, you may send a request specifying your communications preferences to Support@HeliosDataSystems.com. Customers cannot opt out of receiving transactional emails related to their account with the Company or the Service.

7. Customer Data

Customers use the Service to host data and information (“Customer Data”). The Company will not review, share, distribute, or reference any such Customer Data except as provided in the Service Agreement between a Customer and the Company, or as may be required by law. Individual records of Customer Data may be viewed or accessed only for the purpose of resolving a problem, support issues, or suspected violation of the Service Agreement, or as may be required by law. Customers are responsible for maintaining the security and confidentiality of their usernames and passwords.

8. Security

The Company uses robust security measures to protect Customer Data from unauthorized access, maintain data accuracy, and help ensure the appropriate use of Customer Data; however, the Company accepts no responsibility for the content of any of the Customer Data.

When the Service is accessed using Internet Explorer version 6.0 or later, Firefox version 2.0 or later, or Safari version 3.0 or later, Secure Socket Layer (“SSL”) technology protects Customer Data using both server authentication and data encryption. These technologies are intended to ensure that Customer Data is safe, secure, and only available to the Customer to whom the information belongs and those to whom the Customer has granted access. The Company also implements an advanced security method based on dynamic data and encoded session identifications, and the Company hosts the Website in a secure server environment that uses firewalls and other advanced technology to prevent interference or access from outside intruders. The Company also offers enhanced security features within the Service that permit Customers to configure security settings to the level they deem necessary.

Because the Company uses the Service to maintain Customer Data, this information is secured in the same manner as described above for Customer Data.

9. Changes to this Privacy Statement

The Company reserves the right to change this Privacy Statement. The Company will provide notification of the material changes to this Privacy Statement through the Website at least thirty (30) business days prior to the change taking effect.

10. Contacting Us

Questions regarding this Privacy Statement or the information practices of the Website should be directed to the Company by clicking [here](#) or by mailing the an inquiry to the Company at :

Helios Data Systems Corporation

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